Contractual maturities of financial liabilities and off-balance sheet items - undiscounted basis*

	As at October 31, 2017											
		On		Within		1 year		2 years		5 years		
(Millions of Canadian dollars)		demand		1 year	t	o 2 years	t	o 5 years	an	d greater		Total
Financial liabilities												
Deposits (1)	\$	372,108	\$	253,825	\$	52,026	\$	89,456	\$	22,280	\$	789,695
Other												
Acceptances		_		16,443		10		6		-		16,459
Obligations related to securities sold short		_		30,009		_		_		-		30,009
Obligations related to assets sold under repurchase												
agreements and securities loaned		8,171		134,904		_		12		-		143,087
Other liabilities		1,124		26,730		78		261		3,553		31,746
Subordinated debentures		_		_		106		207		8,952		9,265
		381,403		461,911		52,220		89,942		34,785		1,020,261
Off-balance sheet items												
Financial guarantees (2)	\$	18,569	\$	177	\$	_	\$	_	\$	_	\$	18,746
Lease commitments		_		732		720		1,471		2,859		5,782
Commitments to extend credit (2)		187,078		41,369		9		1		_		228,457
		205,647		42,278		729		1,472		2,859		252,985
Total financial liabilities and off-balance sheet items	\$	587,050	\$	504,189	\$	52,949	\$	91,414	\$	37,644	\$	1,273,246

	As at October 31, 2016										
(Millions of Canadian dollars) (3)	On demand	Within 1 year	1 year to 2 years	2 years to 5 years	5 years and greater	Total					
Financial liabilities											
Deposits (1)	\$ 358,254	\$ 221,852	\$ 50,293	\$100,295	\$ 25,422	\$ 756,116					
Other											
Acceptances	_	12,842	_	1	_	12,843					
Obligations related to securities sold short	_	50,366	_	_	_	50,366					
Obligations related to assets sold under repurchase											
agreements and securities loaned	8,420	95,005	8	21	_	103,454					
Other liabilities	445	24,198	112	289	4,761	29,805					
Subordinated debentures	_	_	_	115	9,646	9,761					
	367,119	404,263	50,413	100,721	39,829	962,345					
Off-balance sheet items											
Financial guarantees (2)	\$ 18,689	\$ 197	\$ -	\$ -	\$ -	\$ 18,886					
Lease commitments	_	727	661	1,528	2,131	5,047					
Commitments to extend credit (2)	181,496	41,671	5	59		223,231					
	200,185	42,595	666	1,587	2,131	247,164					
Total financial liabilities and off-balance sheet items	\$ 567,304	\$ 446,858	\$ 51,079	\$102,308	\$ 41,960	\$ 1,209,509					

- * This table represents an integral part of our 2017 Annual Consolidated Financial Statements.
- (1) A major portion of relationship-based deposits are repayable on demand or at short notice on a contractual basis while, in practice, these customer balances form a core base for our operations and liquidity needs, as explained in the preceding Deposit and funding profile.
- (2) We believe that it is highly unlikely that all or substantially all of these guarantees and commitments will be drawn or settled within one year, and contracts may expire without being drawn or settled. The management of the liquidity risk associated with potential extensions of funds is outlined in the preceding Risk measurement section.
- (3) Amounts have been revised from those previously presented.

Insurance risk

Insurance risk refers to the potential financial loss that may arise where the amount, timing and/or frequency of benefit payments under insurance and reinsurance contracts are different than expected. Insurance risk is distinct from those risks covered by other parts of our risk management framework (e.g., credit, market and operational risk) where those risks are ancillary to, or accompany the risk transfer. The four insurance sub-risks are: morbidity, mortality, longevity and travel risk.

Our Insurance Risk Framework provides an overview of our processes and tools for identifying, assessing, managing, mitigating and reporting on the insurance risks that face the organization. These are also supported by our robust three lines of defence governance structure.

Execution risk drivers

Operational risk

Operational risk is the risk of loss or harm resulting from people, inadequate or failed internal processes and systems or from external events.

Operational risk is inherent in all our activities, including the practices and controls used to manage other risks. Failure to manage operational risk can result in direct or indirect financial loss, reputational impact, regulatory censure, or failure in the management of other risks such as credit or market risk.

Our management of operational risk follows our established three lines of defence governance model. This model encompasses the organizational roles and responsibilities for a co-ordinated enterprise-wide approach for the management of operational risk. For further details, refer to the Risk management – Enterprise risk management section.